

## Notice to Our Patients of a Privacy Incident

South Denver Cardiology Associates is committed to protecting the security and privacy of our patients' information. Regrettably, this notice explains an incident that may have involved some of that information.

On January 4, 2022, we identified unusual activity within our computer network. We immediately initiated our incident response process, which included taking steps to secure the network and shutting off select computer systems. We also began an investigation with the assistance of a computer forensic firm and notified law enforcement. The investigation determined that an unauthorized person accessed our network between January 2, 2022 and January 5, 2022, and, during that time, accessed certain files stored on our systems.

Our investigation further determined that some of those files contained patient information, which may have included patients' names, dates of birth, Social Security numbers and/or drivers' license numbers, patient account numbers, health insurance information, and clinical information, such as physician names, dates and types of service, and diagnoses. There was no impact to the contents of patient medical records and no unauthorized access to the patient portal.

We have no indication that individuals' information has been misused as a result of this incident. However, as a precaution, on March 4, 2022, we began mailing letters to our patients, which include guidance on how patients can protect their information, as well as details on an offer of complimentary credit monitoring and identity protection services.

We have also established a dedicated, toll-free call center to answer patients' questions. If you have questions regarding this incident, please call 1-833-774-1214, Monday through Friday between 7:00 a.m. and 7:00 p.m. Mountain Time, excluding major U.S. holidays. You can also visit <https://response.idx.us/sdca>. To help prevent something like this from happening again, we are taking steps to enhance our security measures.

Events of this nature are affecting an increasing number of companies in the U.S. and around the world. The federal government, law enforcement, and industry experts are working in tandem to address this activity.

We appreciate and thank you for your continued trust in South Denver Cardiology Associates as we work through the changing information landscape, and we are here for any questions or future concerns.