

February 8, 2021

Dear Patient of South Denver Cardiology Associates,

We have some exciting news. On March 1, we are transitioning to a new electronic health record, "Epic," the Centura platform for Health Information. This new platform will strengthen our integration with Centura, allowing for improved efficiencies for patients and providers. This shared record across all Centura facilities will decrease your need to provide information repeatedly as you move in and out of the Centura Health System and allow your information to be shared by 60% of hospitals and health systems across the US.

Beginning next weekend, we will be “converting” all your existing appointments after March 1 to this system. As soon as an appointment is “scheduled” for you, you will receive an email requesting you to sign up for MyCenturaHealth. This will replace what we have called “our portal” and will provide state of the art functionality to enable new capabilities for patients and providers. Please sign up as soon as you can, as this will be a significant vehicle for us to communicate with you in the future.

We will also be using an appointment reminder system through secure messaging.

Another change will be the change in our billing system. For services before March 1, you will continue to receive statements that look like you are accustomed to, but for all services, after March 1, you will receive what is referred to as a Centura "SBO" or Same Billing Office. On that bill, you will see all charges that occurred inside the Centura system, whether office or hospital. You will be able to differentiate the place of service by the descriptions. For the time being, you may receive two bills until your pre-March 1 responsibilities are cleared. The below example is what you will see after March 1.

Statement Date: 12/08

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Account Summary

Guarantor Name:

J

Guarantor Number:

Charges	\$25,182.53
Adjustments	-\$2,132.74
Total Adjustment	-\$3,522.75
Total Outstanding Balance	\$16,414.04

Amount Due Upon Receipt
 (The amount due above should be paid within 30 days of receiving this statement.)

Payment Options

To pay online, visit Centura.org and select Pay Bills Online (Available 24/7).

To pay by phone or discuss a suitable payment arrangement, dial 888-347-3295 or 303-552-3024 (Available Monday - Friday, 8 AM - 5 PM MT).

Mail in the payment to us using the coupon below.

Need Assistance?

Financial assistance is available for eligible patients. Learn more by visiting www.centura.org/patientandfamily/billing-and-assisted-services/financial-assistance.

If paying by mail, please detach and return this coupon with payment.

No other logos or icons

represent a payment method.

Electronic Service Request

Please check if you would like to receive an e-mail or telephone notification of changes in your account or charges before they are posted.

Checkmark indicates a preference to receive notifications before the bill has been submitted to your insurance company.

Yes, I would like to receive an e-mail or telephone notification of changes in my account or charges before they are posted.

No, I do not want to receive an e-mail or telephone notification of changes in my account or charges before they are posted.

Checkmark indicates a preference to receive notifications before the bill has been submitted to your insurance company.

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Access your care team anytime, from anywhere.
 Log in to MyCenturaHealth.com

- Message your care team
- Pay your bills
- Access lab results
- Manage appointments

If you have technical issues, call 888-414-1562 or support.centura.org.

Not ready to spend time on the phone?
 Your billing team can help you in a click-away on
MyCenturaHealth.com/patientportal

We're here to help you manage your medical services, so you access all the information such as:

- View and print statements
- Check on your claims status
- Make a one-time payment or create a monthly payment plan
- Apply for financial assistance
- View your medical records through the eHealth

Visit EHealth.MyCenturaHealth.org today!

NOTICE: THIS FORM IS FOR YOUR PERSONAL USE ONLY. DO NOT USE IT TO FILE A CLAIM.

First Name	Last Name	Address	City	State	Zip
Phone	SSN	Employer	Referring Doctor	Referring Doctor	Referring Doctor
I am a patient of Centura Health and I am requesting payment by mail.					
I am a patient of Centura Health and I am requesting payment by mail.					
I am a patient of Centura Health and I am requesting payment by mail.					

Checkmark indicates a preference to receive payment by mail.

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NEW BALANCES	
Professional Charges	
Account #1701533262	Service Date: 1/11/21 - 1/13/21
South Denver Cardiology Associates	Charges
OBSTETRIC & GYNECOLOGIC (TWO BEDS) - OBSTETRICS (OB)	\$6,000.00
PHARMACY - GENERAL CLASSIFICATION	\$6,000.00
PHARMACY - IV SOLUTIONS	\$300.00
MEDICAL/SURGICAL SUPPLIES AND DEVICES (ALSO SEE 652X AN EXTENSIO	\$196.00
LABORATORY - GENERAL CLASSIFICATION	\$1,119.88
ADMISSIONS - GENERAL CLASSIFICATION	\$1,000.00
OPERATING ROOM SERVICES - GENERAL CLASSIFICATION	\$8,300.44
ANESTHESIA - GENERAL CLASSIFICATION	\$3,277.64
RECOVERY ROOM - GENERAL CLASSIFICATION	\$2,998.80
Total Charges	\$25,162.53
Adjustments	\$2,105.74
Payments	\$17,025.74
Balance	\$614.04

What will stay the same is the same quality you have grown to expect from SDCA. All appointments will remain the same, and you will continue to receive appointment reminders.

Thank you again for being patient with us as we make this significant transition. We honestly believe this will be better for patient care and make your experience with SDCA even better. There will be bumps, so please bear with us. We will all be better for it in the end.

Sincerely,

Brenda Hulbert CEO